



As we begin the New Year we are proud to share updates from the last two month of 2024 that underscore our dedication to empowering organizations through process-based management systems. This past year, we've expanded our offerings, refined our training approaches, and continued to prioritize the success of our clients and alumni as they navigate the ever-changing demands of their industries.

Much like the close of the year invites reflection, the challenges we face in our professional lives offer opportunities for growth and transformation. Strong processes not only guide us through uncertain times but also illuminate the path to innovation and resilience. At QMII, we see each challenge as a stepping stone toward continual improvement and long-term success.

So soon after Christmas and New Year, we were shocked by the tragedy in New Orleans and now this week the wildfires in LA have brought unimaginable loss – homes, memories, and even loved ones – but they've also revealed the incredible courage and resilience of our first responders and communities. QMII salutes the first responders, volunteers, and neighbors who are stepping up in extraordinary ways. Please know you are in our thoughts and prayers.

As you review this edition of our newsletter, we hope it inspires you to approach your professional goals with renewed energy and resolve in 2025. Together, let's make the most of this year of possibility; building stronger systems, sharper skills, and a brighter future.

## **-Featured Article-**

# AI Powered Audit Checklists

By Julius DeSilva, SVP



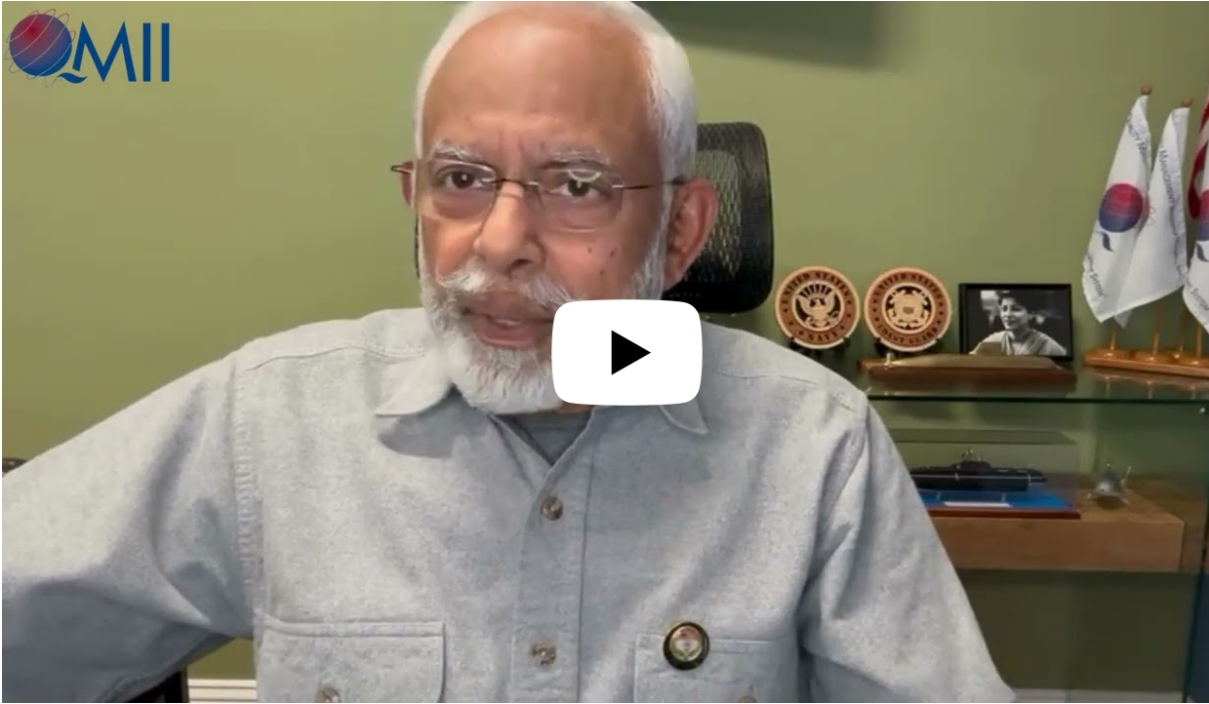
As an experienced auditor, I've spent countless hours crafting and refining audit checklists. While the manual process has served its purpose, the advent of artificial intelligence (AI) offers a promising new approach to auditing systems effectively by using AI generated checklist.

**Read Now**

A Must Watch Video

"Assessing Performance & Driving Continual Improvement PT 1"

By Dr. IJ Arora, President/CEO



In this video, you'll discover how to effectively assess performance and drive continual improvement of your management system. We delve into proven methods for evaluating system performance and implementing strategies that foster sustained growth and long-term success.

[Click here to view all episodes](#)

## Upcoming Training Opportunities

From training to 1st and 2nd party auditing to consulting, we've got you covered. Click below and explore some of our most popular class offerings today!

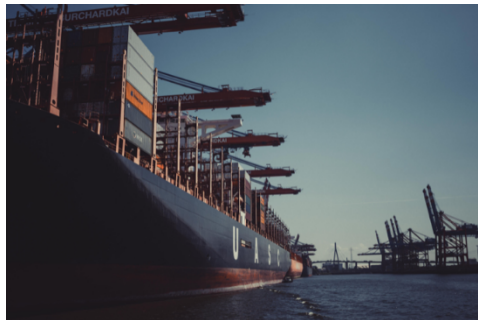


**ISO 9001:2015**

Exemplar Global Certified and available in Overview, Internal and Lead Auditor formats. This training provides the tools to conduct and lead audits to determine system conformity and effectiveness.

Click below to learn more and view upcoming classes

[Learn More](#)



### **ISM Code 2018**

QMII's ISM Auditor Training Course Online is a two-day course that provides the skills to manage SMS audits. Learn how to conduct maritime SMC and DOC audits

Click below to learn more and view upcoming classes

[Learn More](#)



### **RC14001 & RCMS**

QMII's Exemplar Global Certified Responsible Care Lead Auditor training course provides the skills to manage RCMS and RC14001:2023 audits.

Click below to learn more and view upcoming classes

[Learn More](#)

## Have we helped you?

If so, help us by spreading the word. We would love to hear your  
Feedback!

[Leave a Review](#)

## **New:** Training & Auditing Services



### **ISO 50001 Lead Auditor Training Services**

Learn how to conduct an ISO 50001 audit, including preparing for the audit, conducting the audit, and reporting on audit findings. The course also covers the knowledge needed to implement a ISO 50001 energy management system.

[Click to Learn More](#)



### **ISO 55001 Lead Auditor Training Services**

Learn the key concepts of ISO 55001, including asset management policy, planning, implementation, evaluation, and improvement. During the course, you will learn how to conduct an ISO 55001 audit, including preparing for the audit, conducting the audit, and reporting on audit findings.

[Click to Learn More](#)



### **ISO 22000 Lead Auditor Training**

Gain the skills necessary to be effective in your auditing of food safety management systems for robust systems. This course focuses on management systems, ISO 22000 food safety management systems and auditing.

[Click to Learn More](#)



### **Supplier Auditing Services**

Our team of experienced auditors obtain evidence of the capability of your suppliers to meet your specifications and identifies any shortcomings for immediate action to minimize the potential of costly disruptions to your supply chain.

[Click to Learn More](#)



### **ISO 21973 Services**

ISO 21973 provides guidelines for the safe and efficient transport of cells for therapeutic use, ensuring quality and traceability throughout the process. Enhance your organization's compliance and expertise—contact us today to learn more about our ISO 21973 service offerings.

[Contact Us](#)

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## **-New Article-**

# Writing of ISO Requirements? ISO 21973:2020

By Dr. IJ Arora

ISO 21973 is a relatively new standard (published in 2020) and it outlines general requirements for the transportation of cells for therapeutic use. It aims to address the unique challenges of...

**Read Now**

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AS9110 plays a critical role in ensuring quality maintenance of US Air Force aircraft to keep them ready to Fly-Fight-Win. Personnel at Nellis AFB demonstrate this commitment to quality by participating in a QMII led PROBITAS Authentication certified AS9110 Rev C Lead Auditor training taught by Dr. IJ Arora, QMII President & CEO.

[Click to learn more about QMII ISO Training Services](#)





Internal audits play a critical role in providing leadership with timely input on the performance of their system. Many of QMII's clients benefit from outsourcing their internal audits to QMII. QMII auditors are able to provide objective and actionable insights. Seen above is QMII Lead Auditor, VP Anjalika Singh, supporting an internal audit.

[Click to learn more about QMII ISO Auditing Services](#)

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Security management systems are critical in this day and age to ensure that the nation's supply chain is not compromised. The Port of Houston demonstrates its commitment to this by

maintaining its ISO 28000:2022 certification and training its next generation of auditors. Dr. IJ Arora, QMI expert in supply chain security led this training.

## Learn More about Custom In-House Training Services

### Thank You For The Reviews!

*" The entire class was most useful given that I did not have any background with the ISM code. The scenarios were a great tool to be able to bring everything together that we learned from the lectures and then be able to discuss in small groups."*

**- Anonymous -**

*"We received an audit from QMII for our adherence to ISO guidelines. This was a very comprehensive, intense, 2-day audit. Julius and Anjalika were extremely thorough. This service was worth every penny. If you are considering QMII for an internal audit, I would 10/10 recommend their services. This will ensure your company adheres to the strictest of guidelines as well as the allow for the best possible outcomes for the services your company provides."*

**- K. Martinez, CryoFuture**

