



As September and October unfold, QMII embraces a season of renewal and progress. We are excited to announce several developments that highlight our commitment to continual improvement: we have welcomed new instructors to our team, each bringing fresh perspectives and expertise to enhance our training programs. These additions reflect our dedication to supporting our clients and alumni in navigating evolving industry requirements.

The changing seasons often mirror the challenges and opportunities that arise in business. In these demanding times, the strength of our processes becomes even more vital. Tough conditions often inspire the most meaningful growth, encouraging us to adapt, innovate, and discover new ways to achieve our objectives. At QMII, we believe that hardship, much like a well-structured system, can drive progress when approached with resilience and adaptability.

This newsletter serves as a reminder that professional development is an ongoing journey, made richer by fresh insights and the courage to evolve. As always, our focus remains on helping you achieve lasting success through effective systems and continuous learning.

The Baltimore Bridge Collapse : Another Case of a Failed Management System ISO 55001:2024

By Dr. IJ Arora, President/CEO



Can good management systems make organizations immune to disasters? The Baltimore bridge or simply the Bay Bridge or more precisely the Francis Scott Key Bridge that collapsed in 2023 because of the allision with the container vessel MV Dali is a tragedy, perhaps caused by the failure of several management systems, the ship, the port, the state and whoever else was involved.

[Read Now](#)

The Importance of an Opening Meeting: Reflecting Industry Best Practices



Join QMII CEO & President, Dr. Inderjit Arora, as he discusses the importance of an opening meeting when conducting an audit.

[Click here to explore our YouTube Channel](#)

Upcoming Training Opportunities

From training to 1st and 2nd party auditing to consulting, we've got you covered. Click below and explore some of our most popular and new class offerings today!



ISO 14001 & ISO45001

Available in both Internal and Lead Auditor formats, this training provides the tools to conduct and lead combined ISO 14001 and ISO 45001 audits of the processes and system to determine conformity.



ISM Training

Our ISM Auditor Training Course Online is a two-day, 16 hour course that provides the skills to manage first, second and third party audits.



RC14001 & RCMS

Our Responsible Care Lead Auditor training course provides the skills to manage RCMS and RC14001:2023 audits.

Click below to learn more and view upcoming classes

[Learn More](#)



In Memoriam – Sue Sureshta

Isaac Newton famously said, "If I have seen further, it is by standing on the shoulder of giants".

QMII celebrated its 38th anniversary this year and in this month of October we remember one such 'giant' that played an instrumental role in QMII's continued success.

Sue Sureshta, QMII's late Director HR, infectious passion for client success imbedded itself into QMII's work ethos and continues to benefit clients that QMII supports. Her vision for a better QMII and increased customer focus has helped the organization stand the test of time. In her last few years she worked, with her husband and QMII CEO, Dr. IJ Arora, to secure better benefits for employees despite QMII being a small business. She is fondly remembered by the QMII team that worked with her and the legacy she left behind.

QMII In Pictures



A look behind the scenes of an in-person ISO 9001:2015 Internal Auditor for Navy Closure Task Force - Red Hill, in Hawaii. Congratulations to all for successful completion of the course. We look forward to seeing your continued success and achievements!

[Click to learn more about our ISO Training Services](#)



Quality Management International Inc (QMII) recently conducted Exemplar Global Certified ISO 9001:2015 Lead Auditor Training for the National Maritime Center (NMC) personnel. QMII's President & CEO and Subject Matter Expert (SME)/ Instructor - Inderjit Arora in the image below with the NMC attendees.

[Click to learn more about our Government Services](#)



QMII welcomes Balico Marine Services under our Third-Party Organization (TPO) services for Subchapter M compliance.

The 46 CFR Subchapter M ruling went into effect July 2018 with the intent to improve the safety and environmental stewardship of the tugboat, towboat, and barge industry. A long-time tugboat operator under the ownership of Captain Fil, Balico Marine operates mainly in New York Harbor. Balico Marine owns the MV Navigator and a barge which is also captained by Capt. Fil. The Balico Marine team's commitment to excellence shows in all that they do.

QMII has already assessed their Towing Safety Management System (TSMS) as administered from offices in New Jersey. Their TSMS was in place for several years as they were previously with another TPO. As their new TPO, on behalf of the USCG, we appreciate their trust in us and are glad to have them on board!

[Click to learn more about TSMS Certification](#)



QMII CEO & President, Dr. Inderjit Arora, traveled to Philadelphia to conduct a customized 2-day training with Leonardo Helicopters helping to facilitate their expertise in aerospace. Leonardo Helicopters are deployed in more than 150 countries worldwide for every type of mission. The training was well received, sparking insightful discussions on the finer points of AS 9100 and AS 9110 requirements.

[**Learn More about Custom In-House Training Services**](#)

Thank You For The Reviews!

"The entire class was most useful given that I did not have any background with the ISM code. The scenarios were a great tool to be able to bring everything together that we learned from the lectures and then be able to discuss in small groups."

- Anonymous

"The instructor, once again, was extremely efficient in his delivery. He continues to simplify and explain all material lectured on"

- Anonymous



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Quality Management International, Inc
44081 Pipeline Plaza, Ste. 115
Ashburn, Virginia 20147
United States
(888) 357-9001