In this Issue of "The Globe"

Summer is around the corner, and Spring is phasing out with the remnants of the blossoms on the green luscious trees along the sidewalks where we walk remembering the good old times we've shared with our loved ones. As we near the middle of the year this may be a good time to refresh your skill set or acquire a new one. For those interested in new skill sets we introduce in this newsletter some new service offerings that QMII has added to its portfolio.

As we approach Memorial Day, we take a moment to remember all those who served and gave their lives defending what our great country stands for. We are grateful for the opportunity QMII has to work with the nation's armed forces in supporting their missions.

QMII looks forward to re-connecting with our clients and alumni.

In this issue of the Globe, **QMII introduces a new consulting service:**

- Healthcare Consulting Conforming to ISO 7101:2023

and **three new trainings:**

- Asset Management - ISO 55001:2014
- Energy Management - ISO 50001:2018
- Software Quality Assurance (SQuaRE) - ISO/IEC 25010:2023

We'd love to hear from you!

We invite you, our readers, to share your success stories, either following a QMII course or from a consulting/auditing engagement with QMII. Should you wish to see insights to a current challenge you are facing, please **reach out to the editor at asingh@qmii.com.**

Responsibly Implementing Artificial Intelligence

- Julius DeSilva, Senior V.P

Artificial Intelligence (AI) entered our lives stealthily and not before long has become an integral part of all we do. From choosing a playlist, to self-driving cars, to providing service desk support to name a few. Some people have openly embraced AI while others approach it more cautiously afraid of the domination and 'rise of the machines. Along with the opportunities that AI presents, also come risks and therefore responsibility. ISO in December of 2023 published a management system standard, ISO/IEC 42001, that provides a framework for organizations looking to use a process-based approach to managing risks and opportunities associated with use of Artificial Intelligence.

What is AI system?

As defined by ISO/IEC 22989 and artificial intelligence system is and engineered system that generates outputs such as content, forecasts, recommendations, or decisions for a given set of human-defined objectives. Artificial intelligence can then further be broken down into various subcategories from weak AI to strong AI. There are also various associated terms that are used within the industry that wall within the realm of Artificial Intelligence systems. These include Autonomous AI system, Machine Learning, and Cognitive Computing to name a few.

Read Post

QMII Webinar: Going From Good to Great!

Missed our recent webinar? Click the link below to access the presentation. The Webinar outlines the steps to elevate your organization's efficiency and effectiveness beyond certification. Follow us on LinkedIn to get updates about upcoming webinars.

Webinar Presentation

Going from Good to Great

QMII

1. Engage Personnel at all Levels
2. Review system for AS-IS
3. Identify and Prioritize Improvements
4. Devise a feasible Action Plan (Re-engage personnel as needed)
5. Audit the system using a risk-based approach

Mature systems could start with step 5 and then lead into step 1

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QMII Consulting: Healthcare Management Systems ISO 7101:2023

QMII is pleased to announce that it is ready to support client's seeking to implement a process-based approach to Healthcare Management. The QMII team has demonstrated expertise in implementation of medical device management systems, good manufacturing practices and CFR requirements associated with medical industry. ISO 7101, a newly published globally accepted standard provides a framework to drive continual improvement in the Healthcare industry. To learn more of how QMII can support your system objectives reach out to our solutions team at info@qmii.com

Healthcare Management System Consulting

June Training Courses

We have a number of training courses to offer in the month of June. We have listed many of those below with links to view the schedule. Many of the courses are Exemplar Global recognized.

ISO 9001:2015 Lead Auditor

- June 3-6 (Online)
- June 24-27 (Ashburn, VA & Online)

ISO 9001 Lead Auditor with IATF

- June 3-7 (Online)

ISO 9001 & ISO/IEC 17025 Lead

- June 24-28 (Ashburn, VA & Online)

ISO/IEC 27001:2022 Lead Auditor

- June 24-27 (Ashburn, VA & Online)

RC14001:2023 Lead Auditor

- June 3-6 (Ashburn, VA & Online)

Combined ISO 14001/45001 Lead Auditor

- June 10-14 (Austin, TX & Online)

ISO 45001:2018 Lead Auditor

- June 10-13 (Austin, TX & Online)

Maritime Training

We also offer maritime training including our VSO/CSO/PFSO course, which is recognized by the USCG and several other Flag States. Below are a few of the upcoming courses.

ISPS Auditor

- May 29-31 (Ashburn, VA & Online)

- June 26-28 (Ashburn, VA & Online)

[ISM Auditor](#)

- June 24-25 (Ashburn, VA & Online)

[VSO/CSO/PFSO](#)

- May 29-31 (Ashburn, VA & Online)
- June 26-28 (Ashburn, VA & Online)

[MLC Auditor](#) (Add-On to ISM)

- June 18 (Online)

Looking to attend a different course?

Check out our complete schedule by clicking the button below.

QMII Training Schedule

Welcome to QMII

Daniel Brown - Associate Consultant & Instructor

Daniel is an associate consultant and instructor with Quality Management International, Inc. (QMII). Dan consults, audits, and instructs in ISO 13485 and ISO 9001. Dan brings over 30 years of quality systems implementation experience across multiple industries, standards, regulations and roles. His common-sense approach focuses on simple solutions to complex problems. Dan is presently accredited by Exemplar Global as a Principal Quality Systems Auditor for both ISO 9001:2015 and ISO 13485:2016. His hobby is volunteering with the American Society for Quality (ASQ) where he currently chairs the annual Innovate for Excellence Summit in the Chicago area.

QMII TEAM

QMII In Pictures

[ISO 9001:2015 Lead Auditor](#) taught in an instructor-led virtual and in-person format. In-person training was taught at QMII headquarters located at Ashburn, Virginia.

Attendees with QMII instructors - (above) Julius DeSilva and (below) Daniel Brown.

2024
EXCELLENCE IN AUDITING EXPO

EXEMPLAR GLOBAL

SUPERSTAR PRESENTER

Dr. IJ Arora was recently honored by Exemplar Global in recognition for his outstanding contribution and excellence in Auditing Expo in 2024. Quoting Exemplar Global, "Your insightful and engaging delivery truly enriched the experience for our audience and benefited professionals in the auditing industry."

"How Auditing Helps Prevent Tragedy," presented by Dr. IJ Arora with Wendy Edwards (Project Director of Exemplar Global) at the Exemplar Global's Excellence in Auditing Expo!

The presentation was to understand the critical role auditing plays in averting potential disasters. Whether you're in risk management, quality assurance, or simply interested in safety and security, this discussion offers valuable perspectives and actionable takeaways.

Click the link below to check out the presentation.

Click Here To View The Presentation

The Chemical manufacturing business has its challenges, particularly as it relates to its impact on health, safety, security and environment. A lot of these companies not only use ISO 9001, ISO 14001 but also RC- Responsible Care, approved by the ACC (American Chemistry Council and if they have a laboratory then perhaps ISO 9001, 17025 and so on. QMII, we are proud to say that we specialize in the process based management system approach (PBMS) for all these and many other standards.

QMII recently worked with Indorama Ventures in Dayton, TX.

Click here if interested in QMII's internal auditing services.

[Exemplar Global Certified ISO 13485 : 2016 Medical Devices Management Systems training](#) was recently conducted at the venue located at Chicago (Naperville), IL.

[Check out QMII Website if you are interested in any of the services - Training, Consulting and Internal Auditing.](#)
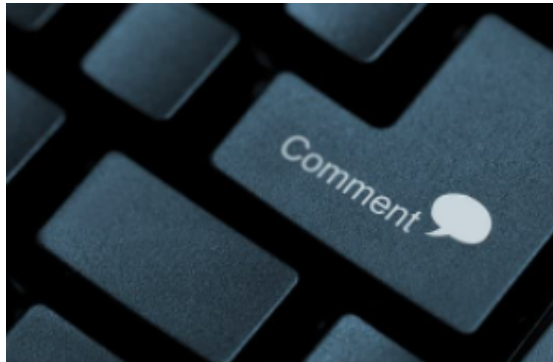
Comment

We welcome new clients and alumni to be a part of our newsletter! If you have an article, feedback, or images that you would like to submit for the next publication of **The Globe** please email them to **info@QMII.com**.

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